



Discrimination is Against the Law

Buffalo MRI by Windsong Radiology complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Buffalo MRI by Windsong Radiology does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Buffalo MRI by Windsong Radiology:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact your local Buffalo MRI by Windsong Radiology Center Manager.

If you believe that Buffalo MRI by Windsong Radiology has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Compliance Department
Email: compliance@usradiology.com
Phone: 844-754-1507
Fax: 704-941-3464
Online: www.usrs-feedback.com

You can file a grievance in person or by mail, fax, email, or online. If you need help filing a grievance, your local Buffalo MRI by Windsong Radiology facility manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.